

### STEP 1: DO YOU NEED A LAWYER?

- Do you have a legal problem? Some common legal issues include motor vehicle claims, criminal, personal injury, contract, civil court procedures, immigration, government benefits, bankruptcy, family (in Supreme Court), small business, small claims, wills, chambers applications, mediations, residential tenancy, debt, and many others.
- If you are in danger of deportation, going to jail, or you have a family problem, you may qualify for Legal Aid. Please first call the Legal Services Society to determine if you qualify.

### STEP 2: DO YOU QUALIFY?

- Is your net family income less than \$2,700 per month (plus \$100 for each dependant)?
- Are your net assets less than \$10,000?
- Is your home equity less than \$60,000? (Single custodial parents, seniors over 65, and disabled persons are exempt from this limit.)
- If you answered yes to each of these questions, you qualify to use our service.

### STEP 3: MAKE AN APPOINTMENT\*

- Call the nearest suitable clinic or the Access Justice Hotline.
- You will be asked to provide your name, date of birth, phone number, and a short description of your case.
- Make a note of the time and place of your appointment.

### STEP 4: PREPARATION

- Confirm your appointment the day before.
- Prepare a summary of your situation and a list of any questions you have.
- Organize and bring with you any important papers including court documents and letters.
- Confirm the location of the clinic and travel plans
- Please keep your appointment! (Our lawyers' time is precious and could be spent helping other clients!)

### STEP 5: WHAT CAN YOU EXPECT?

- Appointments lasting approximately 30 minutes
- Qualified lawyers
- Confidential sessions
- Follow-up meetings, if necessary
- Written advice (where applicable)
- Our lawyers do not go into court but can prepare you to do so.

### WHO ARE WE?

Established in 1990, The Western Canada Society to Access Justice is a non-profit society. Our directors and volunteer lawyers are dedicated to justice for those who cannot afford it. All services are free. Facilities are provided without charge by social agencies, places of worship and court houses. We are a grassroots organization supported by over 1000 lawyers and hundreds of non lawyers, as well as the judiciary, the Law Foundation, the Law Society, the Vancouver Bar, Van City, and the CBA.

### WHAT ARE OUR GOALS?

- To provide first-class legal assistance to all who cannot afford a lawyer
- To foster the principle that everyone is entitled to access to justice regardless of income or status
- To improve the image of lawyers in the community

### HOW CAN YOU HELP?

Tell other people about our services. We want everyone who qualifies to know our service is there to help.

### APPOINTMENT DETAILS

Time:	_____
Place:	_____
Details:	_____ _____ _____
Confirm number:	_____

\*Although rarely used, the Western Canada Society to Access Justice reserves the right to decline assistance



JUSTICE FOR ALL

Do You Need  
*Free Legal Advice?*

Access Justice Client Hotline: **604-878-7400**  
Toll Free: (from outside Greater Vancouver)  
**1-87-PRO BONO-4-U (1-877-762-6664)**

Website: [www.accessjustice.ca](http://www.accessjustice.ca)  
E-mail: [help@accessjustice.ca](mailto:help@accessjustice.ca)  
Fax: 866.544.7492

This brochure is made possible by a grant from the Law Foundation.  
We are approved by Pro Bono Law B.C. as a "Pro Bono Provider".

## Access Justice Clinics

### VANCOUVER -- DOWNTOWN

Courthouse  
800 Smithe St.....HOTLINE  
(Civil, Family, Personal Injury, Wrongful Dismissal, Chambers Applications, Bankruptcy, Estate Litigation, Government Benefits, Construction/Condos)

the Gathering Place Community Centre  
609 Helmcken St..... HOTLINE  
(Civil, Criminal, Immigration, Small claims, Residential tenancy, Specialized [professional liability, class action, taxation, human rights or WCB])

People's Law School (small business/ wills).....HOTLINE  
150-900 Howe St.

### VANCOUVER - WEST

Barclay Manor (civil) .....604.257.8349  
1447 Barclay St.

BC Coalition (civil) .....604.872.1278  
204-456 West Broadway

Covenant House (criminal; for youth <25 years).....604.685.5437  
575 Drake St.

Self-Help Resources (civil) .....HOTLINE  
306-1212 West Broadway

SUCCESS (civil/ family - Mandarin and Cantonese speaking lawyers)  
28 West Pender St.....604.684.1628

### VANCOUVER - EAST

Britannia Community Centre (family) .....604.718.5800  
1661 Napier St.

Carnegie Community Centre (criminal/ immigration) .....604.665.2220  
401 Main St.

Kettle Friendship Society (civil) .....604.253.0669  
1725 Venables St.

Multicultural Helping House (immigration, criminal, civil).....604.879.3277  
4802 Fraser St.

Ray-Cam Community Centre (family) .....604.257.6949  
929 East Hastings St.

Union Gospel Mission (family/ immigration) .....604.253.3323  
616 East Cordova St.

### VANCOUVER - SOUTH

Jewish Family Services (civil/ criminal/ family/ immigration).....604.257.5151  
300-950 West 41st Ave.

Killamey Community Centre (civil/ family) .....HOTLINE  
6260 Killamey St.

South Granville Seniors Centre .....604.732.0812  
1420 West 12th Ave.

### NORTH VANCOUVER

John Braithwaite Community Centre (civil/ family) .....HOTLINE  
145 West 1st St.

Squamish Nation Reserve (civil/ family) .....604.985.4111  
321 Seymour Blvd.

St. Clements Church (civil/ criminal/ family) .....HOTLINE  
3400 Institute Rd.

### SQUAMISH

Howe Sound Women's Centre (civil/ family) .....604.892.5748  
38116 Logger's Lane

### NEW WESTMINSTER

Lower Mainland Community Housing (family) .....604.525.5376  
101-630 Columbia St.

### RICHMOND

CHIMO Crisis Services (family/ civil/ criminal/ immigration).....604.279.7077  
120-7000 Minoru St.

Fraserview Menonite Church (family/civil/criminal).....604.270.4211  
11295 Mellis Dr.

### SURREY

Options Multicultural Services Program (civil/ family/ immigration) .604.572.4060  
100-6846 King George Hwy

Newton Advocacy Group (criminal/ civil/ family/ immigration) ....604.596.2311  
Unit A 205-13588 88th Ave.

Surrey Women's Centre (family; for women only) .....604.589.1868  
Address confidential

Surrey Urban Mission (civil/ criminal/ family) .....HOTLINE  
13388 104th Ave.

South Fraser Women's Centre (family; for women only) .....604.536.9611  
15318 20th Ave.

### DELTA

Deltassist (criminal/ family/ immigration) .....604.594.3455  
9097 120th St. (Scott Rd)

### WHITE ROCK

Peace Arch Community Services (civil/ family) .....604.542.4357  
822 Maple St.

### BURNABY

Burnaby Assoc for Community Inclusion (civil/ criminal/ family).....604.299.7851  
2702 Norland Ave.

South Burnaby Neighbourhood House (civil) .....604.431.0400  
4845 Imperial

### COQUITLAM

SUCCESS (civil/ family).....HOTLINE  
2058-1163 Pinetree Way

Calvary Church (family/ civil/ criminal).....604.936.8242  
1636 Regan St.

### PORT COQUITLAM

PoCo Area Women's Clinic (family) .....604.941.6311  
Address confidential

### MAPLE RIDGE

Ridge Meadows Assoc. for Community Living (civil/ family)...HOTLINE  
11641 224th St.

### MISSION

Mission Indian Friendship Centre (civil/ criminal/ family)...604.826.1281  
33150 First Ave.

### ABBOTSFORD

Abbotsford Community Services (civil/ family).....604.859.7681 ext.206  
2420 Montrose Ave.

### LANGLEY

PAOC Office (civil/ family) .....604.533.2232  
20411 Douglas Cres.

Langley Family Services Association (civil/ family/ criminal).....HOTLINE  
5339-207 St.

### CHILLIWACK

Chilliwack Community Services (family) .....604.792.4267  
45938 Wellington Ave

### VANCOUVER ISLAND & SUNSHINE COAST

CAMPBELL RIVER: North Island Advocacy Coalition.....250.830.1171

VICTORIA: Inter-Cultural Association of Greater Victoria.....250.388.4728

VICTORIA: Salvation Army Family and Community Services.....250.386.8521

SECHELT: Sunshine Coast Women's Resources Society.....250.885.4088

### CLINICS - BC INTERIOR

DAWSON CREEK: South Peace Community Resources Society.....250.782.9174

KAMLOOPS: New Life Mission - Corporate Office.....250.378.9898

KELOWNA: Kelowna Community Resources.....HOTLINE

PENTICTON: Salvation Army Family and Community Services.....250.492.4788

PENTICTON: Oonakane Friendship Centre.....250.490.3504

PRINCE GEORGE: Native Friendship Centre .....250.564.3568

PRINCE RUPERT: Friendship House.....250.627.1717

SALMON ARM: Kairos Inter-denominational Faith & Justice Committee..250.832.4127

SMITHERS: Smithers Community Services Association.....250.847.9515

TERRACE: Terrace & District Community Services Society.....250.635-3178

TRAIL: Trail Family & Individual Resource Centre Society.....250.364.2326

WILLIAMS LAKE: Advocacy Program of the Women's Contact Society..250.392.4118

### CLINICS - CANADA - OTHER WESTERN PROVINCES

RED DEER, AB: Comm. Info & Referral Society .....403.346.4636

REGINA, SK: Aboriginal Family Services .....306-525-4161

PRINCE ALBERT, SK: Friendship Centre\*\*.....HOTLINE

BRANDON, MB: Friendship Centre\*\*.....HOTLINE

THE PAS, MB: Friendship Centre\*\*.....HOTLINE

WINNIPEG, MB: Independent Living Resource Centre.....204.947.0194

WINNIPEG, MB: International Centre\*\*.....HOTLINE

\*\*Call our Hotline for more information.