

STEP 1: DO YOU NEED A LAWYER?

- Do you have a legal problem? Some common legal issues include motor vehicle claims, criminal, personal injury, contract, civil court procedures, immigration, government benefits, bankruptcy, family, small business, small claims, wills, chambers applications, mediations, residential tenancy, debt, and many others.
- If you are in danger of deportation, going to jail, or you have a serious family problem, you may qualify for Legal Aid. Please first call the Legal Services Society to determine if you qualify.

STEP 2: DO YOU QUALIFY?

- There are income guidelines for our services - please see our website or phone us for details.

STEP 3: MAKE AN APPOINTMENT

- Call the nearest suitable clinic or the Access Justice Hotline.
- You will be asked to provide details such as your name, date of birth, phone number, and a short description of your case.
- Make a note of the time and place of your appointment.

STEP 4: PREPARATION

- Confirm your appointment the day before.
- Prepare a summary of your situation and a list of any questions you have.
- Organize and bring with you any important papers including court documents and letters.
- Confirm the location of the clinic and travel plans
- Please keep your appointment!

STEP 5: WHAT CAN YOU EXPECT?

- Appointments lasting approximately 30 minutes
- Qualified lawyers
- Confidential sessions
- Follow-up meetings, if necessary
- Written advice (where applicable)
- Clinic lawyers do not go into court but can prepare you to do so. However Clinic lawyers may be able to suggest services that can provide additional assistance.

DONATION DETAILS

Yes, I want to help Access Pro Bono clients obtain access to justice.
Please accept my gift of \$ _____

Name: _____

Address: _____

City and Province: _____

Phone: _____; Postal Code: _____

*Credit card donations can also be made online at
www.accessprobono.ca/donations*

Registered Charity Number: **8212 34259 RR0001**

WHO ARE WE?

The Access Pro Bono Society of BC ("Access Pro Bono") was formally established in April 2010 as a result of a merger of the Western Canada Society to Access Justice and Pro Bono Law of BC. For several years these two organizations provided various pro bono services including summary advice through pro bono clinics, and representation through roster programs and other court-based programs. Access Pro Bono combines and continues those services in one operation.

HOW DO WE OPERATE?

The directors and volunteer lawyers of Access Pro Bono are dedicated to justice for those who cannot afford it and who are not eligible for legal aid. All services are free. Summary advice clinics are provided without charge at social service agencies, courthouses, churches, friendship societies, and women's organizations around the province. Roster and court-based services are coordinated from our office in Vancouver. All services are provided by experienced lawyers who donate their time. We operate through grants from the Law Foundation, the Notary Foundation, and other funders, as well as generous financial donations from many lawyers.

HOW TO OBTAIN OUR SERVICES?

Review the application steps outlined in this brochure, and call our Client Hotline.

WHAT OTHER HELP CAN WE GIVE?

In some instances, clients may need additional services beyond what can be provided at the clinics or through our other programs. It may be that clients can use written or internet-based materials such as those available through Clicklaw: www.clicklaw.bc.ca. Access Pro Bono also works in cooperation with other legal organizations including the Salvation Army Pro Bono Program, the UBC Law Students Legal Advice Program, the Victoria Law Centre, and many other community-based advocacy services around the province to find additional help for clients. Staff at our Client Hotline may be able to provide helpful referrals to these other services.

APPOINTMENT DETAILS

Time: _____

Place: _____

Details: _____

Confirmation #: _____



Do You Need
Free Legal Advice?

Access Pro Bono Client Hotline: 604-878-7400
Toll Free: (from outside Greater Vancouver)
1-87-PRO BONO-4 (1-877-762-6664)

Website: www.accessjustice.ca
E-mail: help@accessprobono.ca
Fax: 604.893.8934